

Student experience survey for full-time undergraduate and honours students at the North-West University (First Semester 2021)

Please write the lecturer's name and the module code that is currently being evaluated on the multi-choice card.

The purpose of this lecturer-evaluation survey is to gather information on the quality of teaching and the learning experiences of undergraduate and honours students at the North-West University. We are aware of the challenge that we must continue with academics despite the COVID-19 outbreak and lockdown. We are also mindful that lecturers and students are outside their comfort zones to allow teaching and learning to continue. We would appreciate your honest feedback. You will not be disadvantaged in any way by completing this survey. Your participation is voluntary and you will remain anonymous. The survey has **five** sections:

Section A: Declaration

Section B: Remote teaching and learning

Section C: Assessment

Section D: Study material and module evaluation

Section E: Open-ended questions

A Declaration

By completing and submitting the survey, you declare that you are fully informed of the purpose of the questionnaire and give permission that the data for this survey, combined with other data on the University's Student Information System, may be used for research purposes without identifying you as an individual.

B Remote teaching and learning

Please select the option that best represents your opinion. All questions in this section require an answer.

Rating scale	
A	Strongly disagree
B	Disagree
C	Agree
D	Strongly agree

1. The lecturer(s) explained concepts in an understandable way;
2. The lecturer(s) gave clear instructions on where to access my study material and how to complete my assignments;
3. The lecturer(s) provided a platform where students could ask questions and communicate with other students and the lecturer;
4. I feel comfortable approaching the lecturer(s) with questions;
5. The lecturer(s) was/were available for online consultation/scheduled meetings;
6. The lecturer(s) was/were generally present in the modules through announcements, emails and feedback;
7. The lecturer(s) used eFundi as the main/central platform to share resources, communicate with students, collaborate, and upload/create assessment;
8. The lecturer(s) used a variety of teaching strategies (e.g., video lectures, online group work, online discussions, project-based learning) to support my learning;

9. The lecturer(s) used a variety of resources (e.g., narrated PowerPoint presentations, textbooks, videos, podcasts) to support my learning;
10. The lecturer(s) provided online learning activities that encouraged me to engage with the module content and/or other students;
11. I am satisfied with the support and guidance I receive from the lecturer(s) in this module;

C Assessment

Please select the option that best represents your opinion. All questions in this section require an answer.

Rating scale	
A	Strongly disagree
B	Disagree
C	Agree
D	Strongly agree

12. The lecturer(s) used a variety of assessment strategies (e.g., online quizzes, tests, assignments, portfolios, case studies, videos) to assess my learning;
13. The lecturer provided enough ongoing opportunities (e.g., eFundi tests, activities) to evaluate my learning through regular assessments;
14. The continuous assessments of this module gave a true reflection of my knowledge;
15. The assessments of this module challenged me to reflect critically on the material that was presented;
16. The lecturer(s) provided feedback on assignments and assessments that improved my understanding of the module;
17. I feel that there are too many assessments that I have to do in this module;
18. I feel that it is easy for students to cheat in the online assessments of this module;

D Study material and module evaluation

Please select the option that best represents your opinion. All questions in this section require an answer.

Rating scale	
A	Strongly disagree
B	Disagree
C	Agree
D	Strongly agree

19. The module had clear learning outcomes that enabled me to understand what is expected of me;
20. The module content developed my knowledge and skills regarding the subject or course;
21. The learning activities in this module supported me to gain a deeper understanding of the content;
22. I am confident that I can apply what I have learned in this module;
23. I feel that I have gained skills in this module that are valuable for my future career;
24. The module content was organised in a logical structure and was easily accessible on eFundi (i.e. I navigated easily between the various documents, links and activities);
25. I did not have to struggle on my own to figure things out;
26. All the study material that I needed for this module was made available online.

E Open-ended questions

These questions are voluntary and do not have to be filled in but we encourage you, as a student, to use your voice and let us know what you think about this module and if there is any room for improvement by reflecting on your experience of the module.

27. What did you enjoy / like most about this module?
28. What did you like least or what did you struggle with most?
29. What suggestions do you have to improve the remote teaching and learning experiences of this module?
30. If you could take one thing from this module that you wish were present in other modules, what would it be?
31. Is there anything that is limiting your ability to participate in online learning activities?

Thank you for completing the survey!