

Dear Pilot Lecturers

As we continue through the ACADEX pilot phase, we would like to share two key updates related to **module support** and **announcement notifications**.

ACADEX Pilot Module Support

At this stage of the pilot phase, we are beginning to scale down our support. The focus currently is on ensuring that your ACADEX pilot module is presentable and fully functional for teaching and learning purposes.

A comprehensive quality review is not expected during the pilot phase. Full quality enhancement and refinement of modules will form part of the institution's 2029 Quality Enhancement initiative.

If you require assistance, the following support channels remain available throughout the pilot:

- **General ACADEX queries:** pilot-acadex@nwu.ac.za
- **Module design-related queries:** Contact your assigned Educational Developer via a support request at <https://services.nwu.ac.za/centre-teaching-and-learning-ctl/ctl-faculty-clusters>

ACADEX Announcement Email Notifications

The default notification setting for ACADEX Announcements has been updated.

Announcement notifications are now activated by default, meaning students will automatically receive an email via their NWU email whenever a new announcement is posted.

Students may manually switch off email notifications in their personal ACADEX settings. If they do, they will still see all announcements within ACADEX, but these will not be forwarded to their inbox.

We recommend reminding students to keep their email notifications enabled so they continue receiving important course updates promptly.

We remain committed to supporting you throughout the pilot. Please reach out if you need any assistance. Thank you for your ongoing support during the pilot phase.

Kind regards,

The ACADEX Team