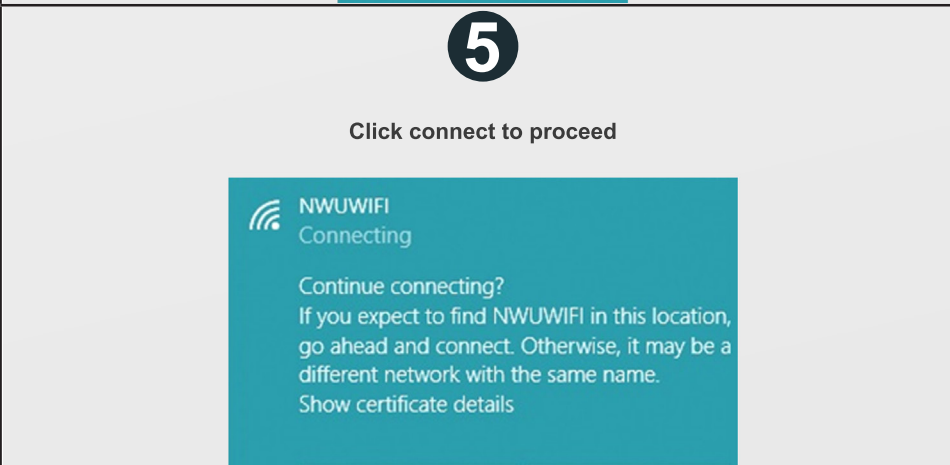
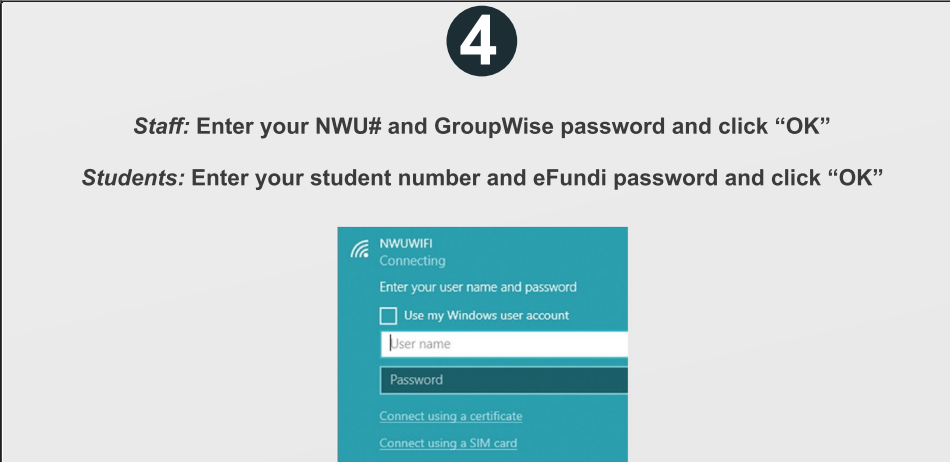
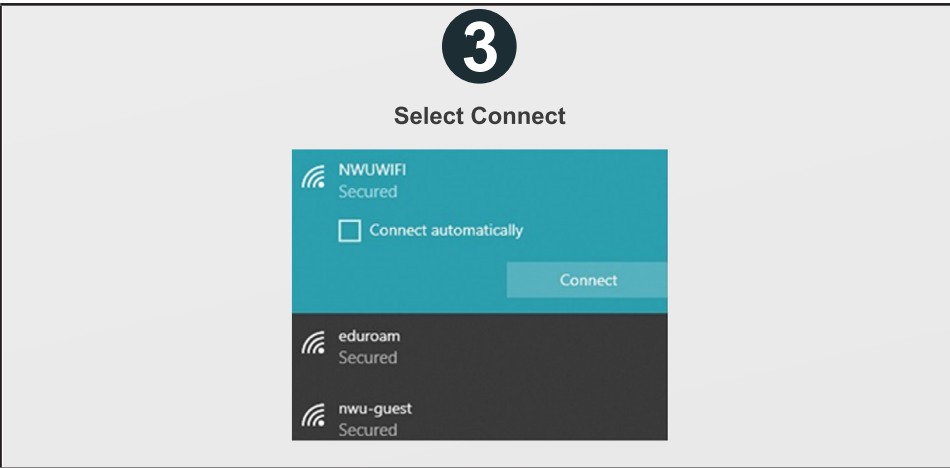


Information
Technology

NWU WIFI

Steps for first time use

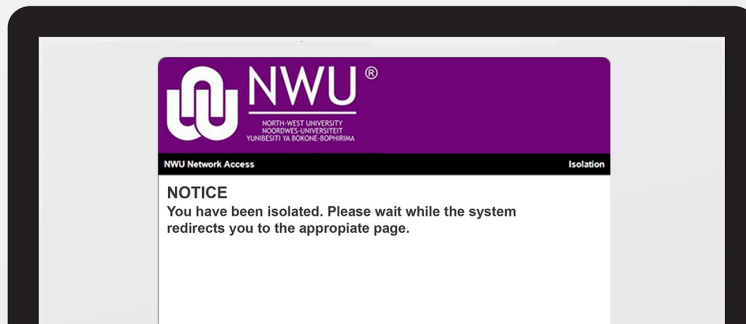






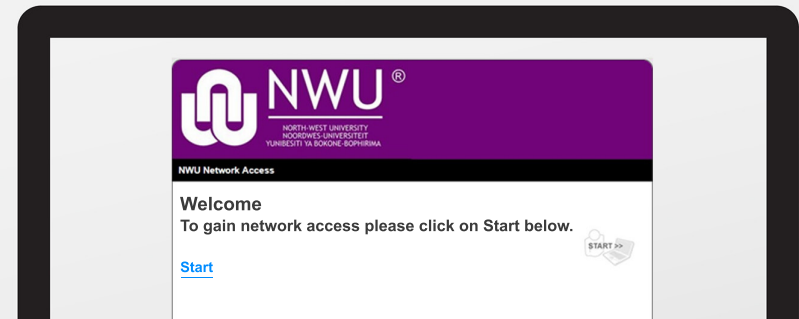
1

Your PC should open a browser and say you are isolated. If a browser does not open, open one of your choice.



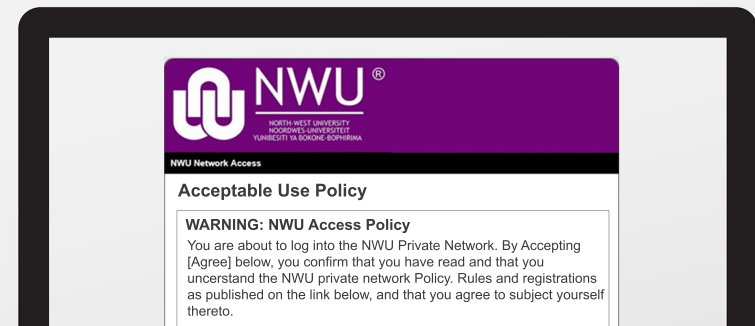
2

You will then be shown the following...click Start



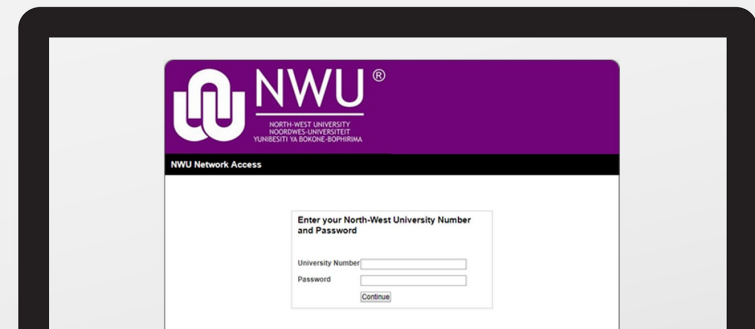
3

Select agree to the acceptable usage policy



4

Staff: Enter your NWU# and GroupWise password and click "OK"
Students: Enter your student number and eFundi password and click "OK"



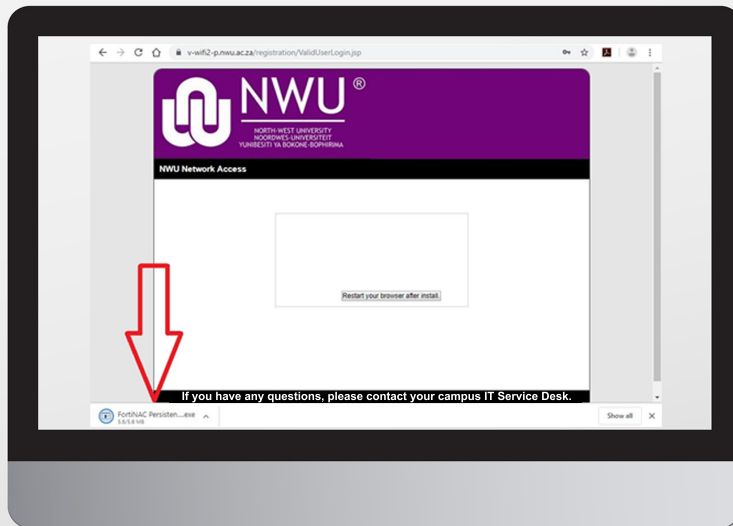


NWUWIFI SETUP STEPS

Stage 3

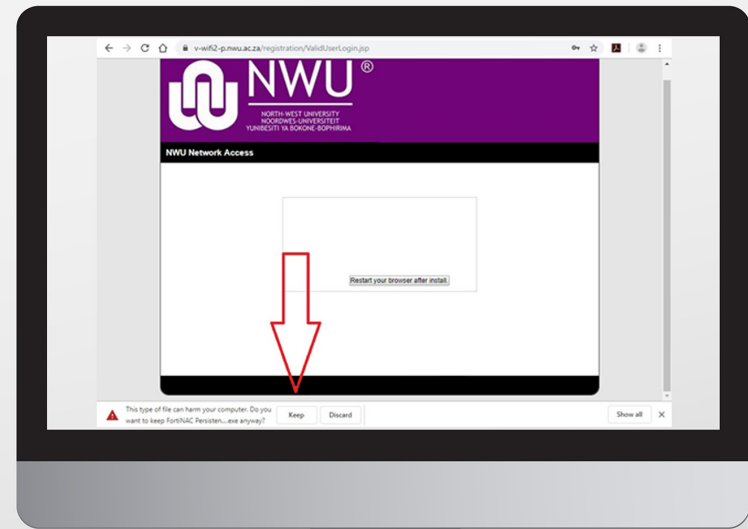
1

The Browser will automatically download Fortinac persistent agent.



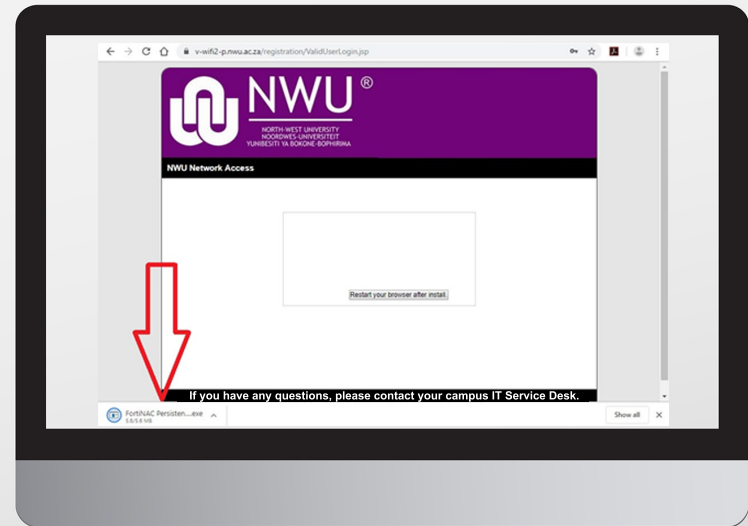
2

If prompted to keep the file, select the “keep” option



3

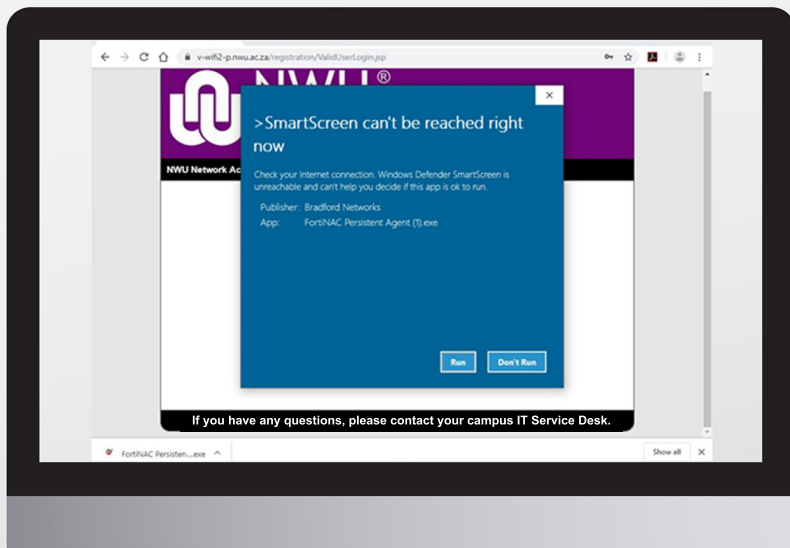
Click on the downloaded Fortinac file to run and install it.



Stage 3: Continues

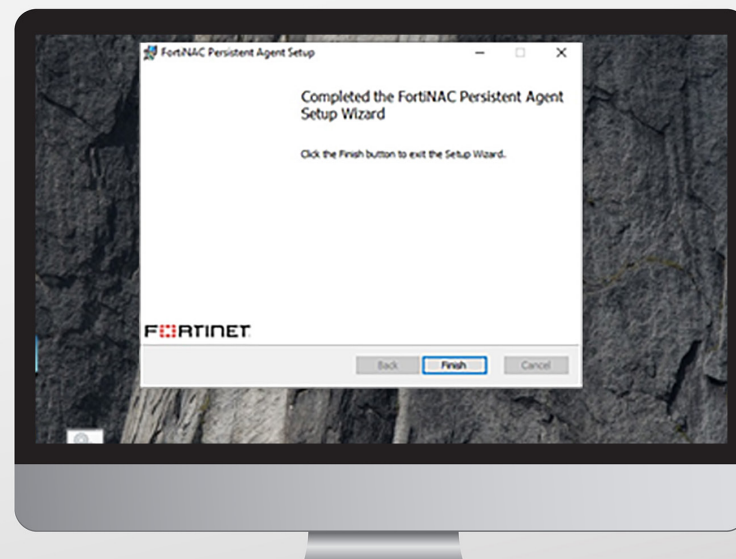
4

Once the Fortinac file starts to install you should get a popup like below,
Select RUN (its ok if it doesn't popup)



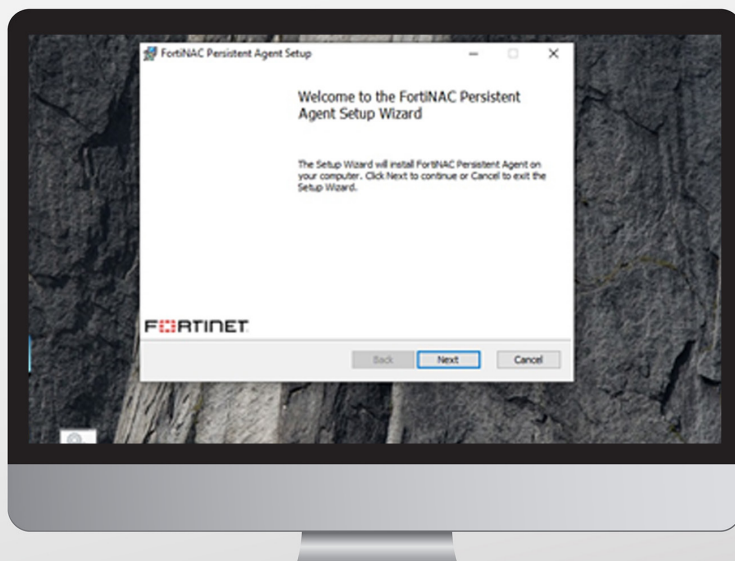
6

When completed click Finish



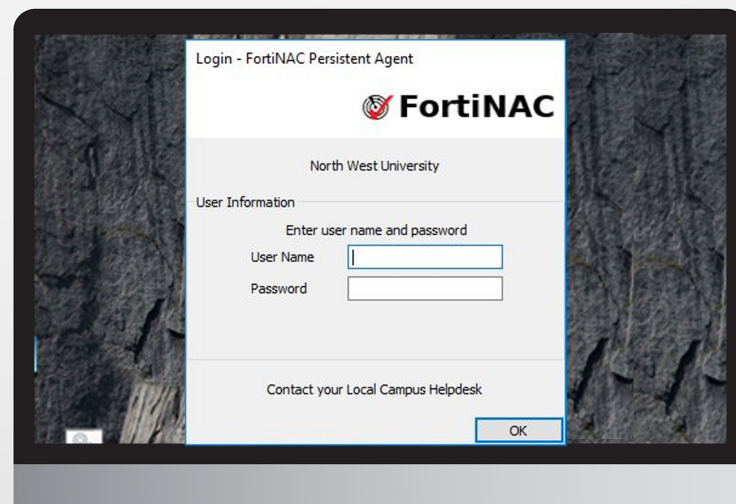
5

Close your browser and click Next to start the Fortinac file installation.



7

When prompted login to the Fortinac persistent agent with your login details
Staff: Enter your NWU# and GroupWise password and click "OK"
Students: Enter your student number and eFundi password and click "OK"



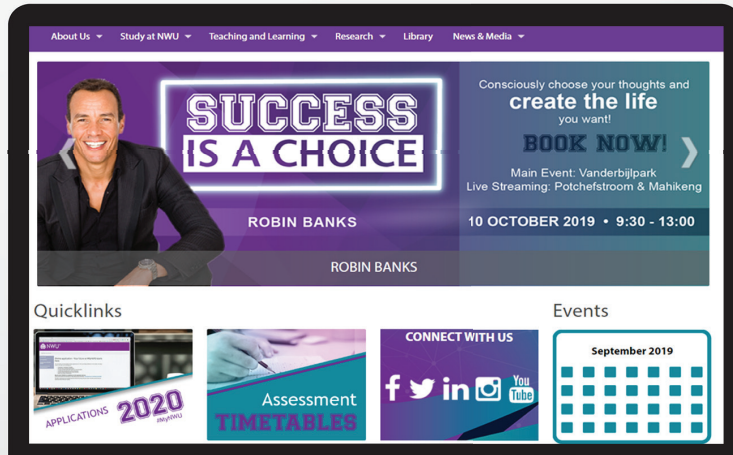


NWUWIFI SETUP STEPS

Stage 4

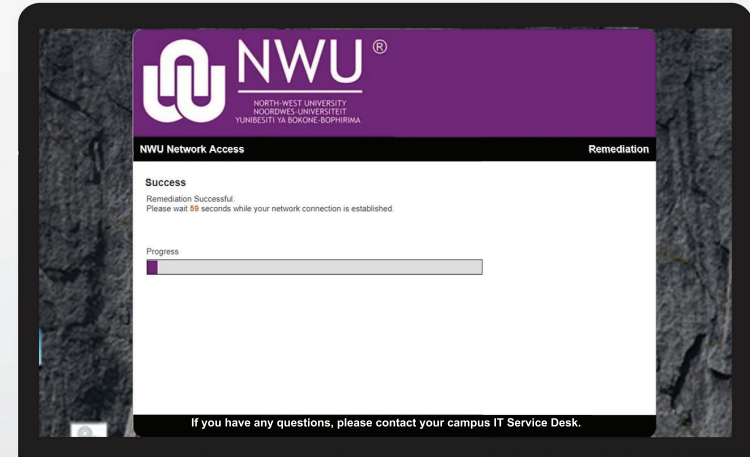
1

Open a browser and go to <http://www.nwu.ac.za>



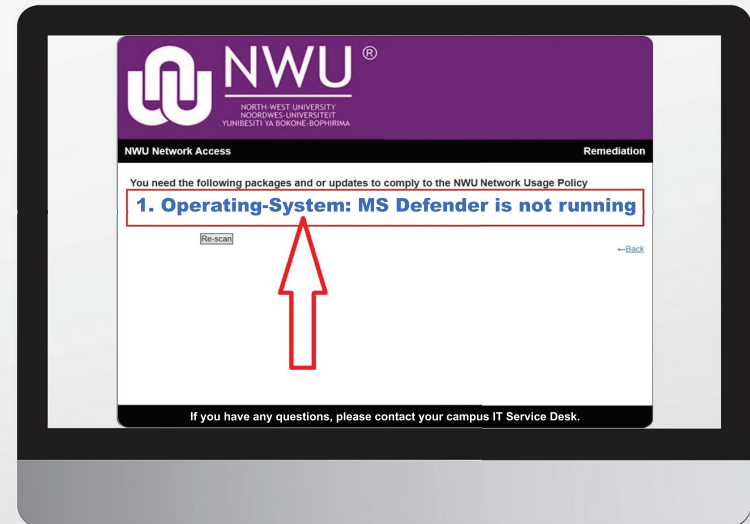
2

If everything is setup correctly you will see the following:



3

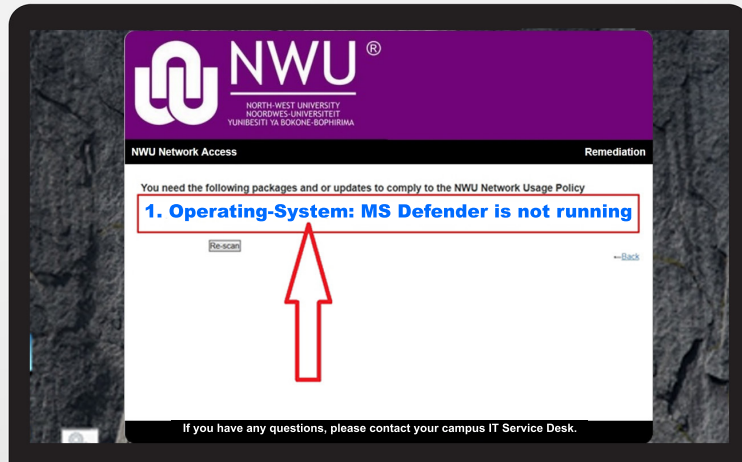
If you get to a page that says "MS-Defender not running" please uninstall all FREE versions of antivirus



Stage 4: Continues

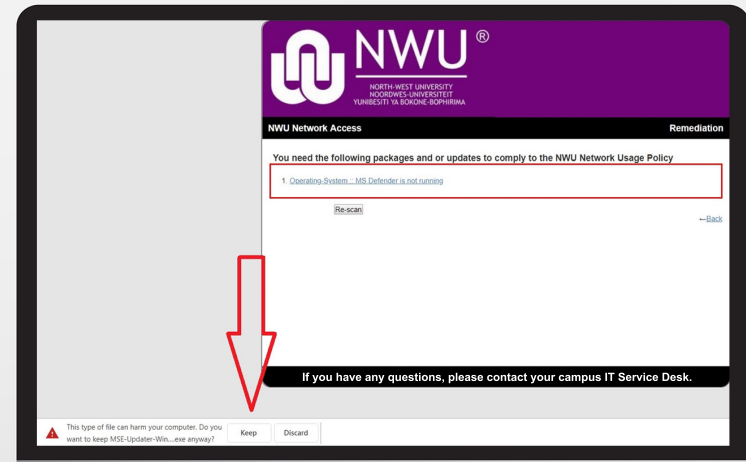
4

Click on the link [MS Defender not running](#)



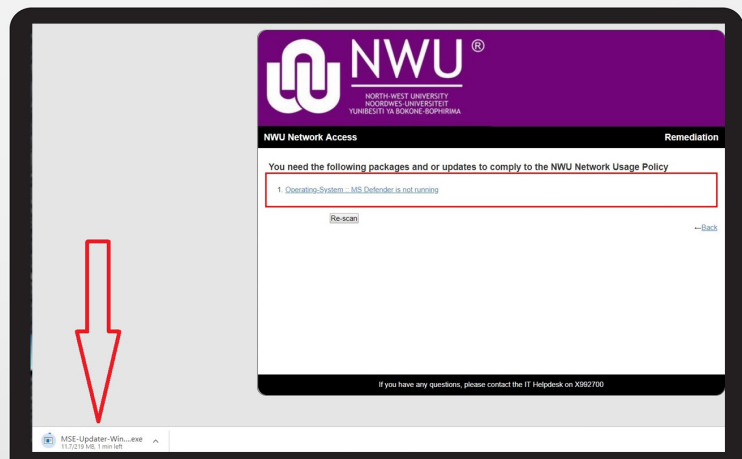
6

Select **KEEP** if you see the following



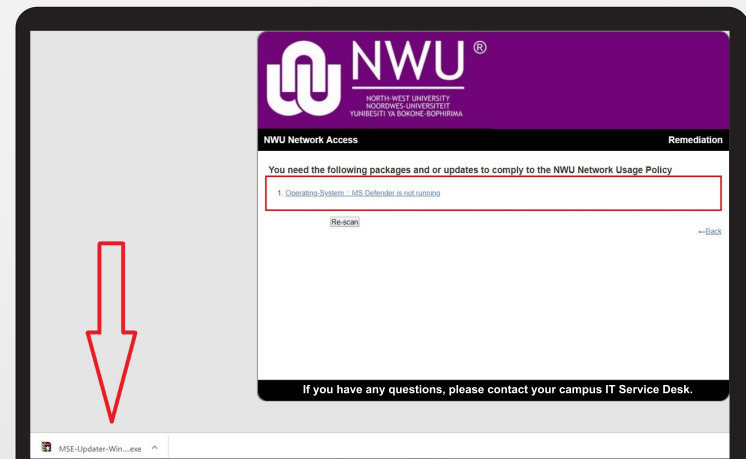
5

Wait for the file to finish downloading



7

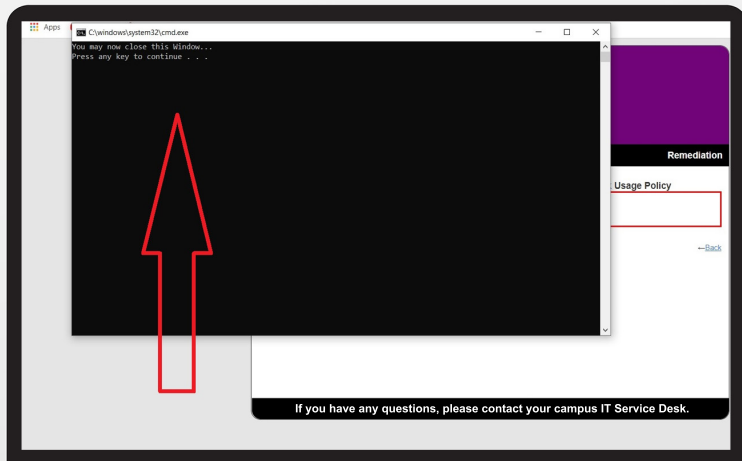
Click on the downloaded file to run and install the Defender definitions



Stage 4: Continues

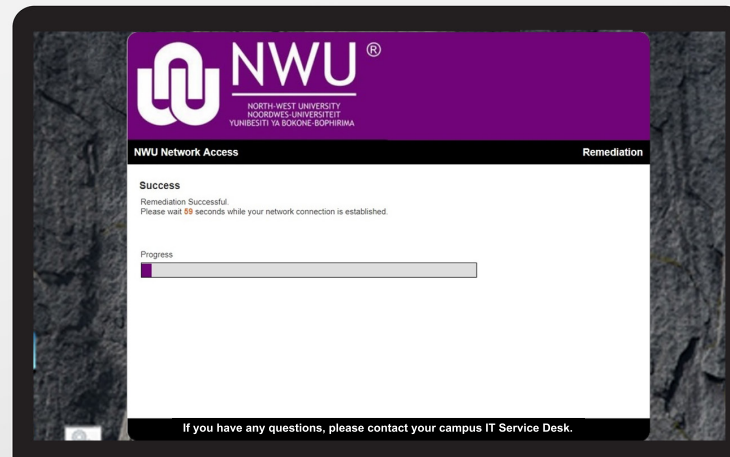
8

When the install is finished you will see the following, click on the black screen and press the spacebar.



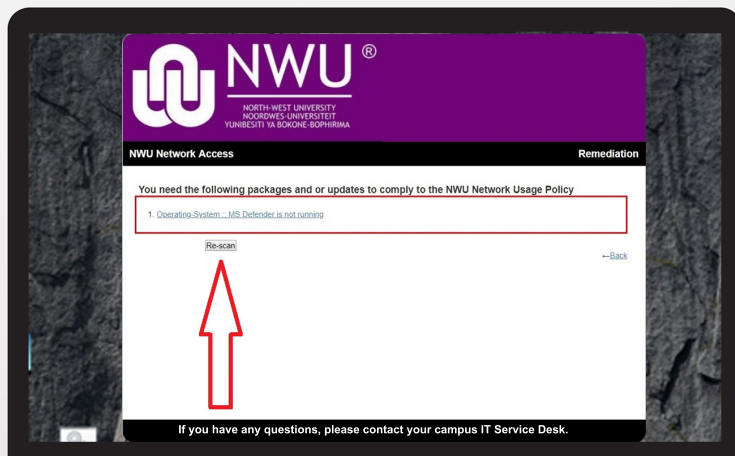
10

Seeing the following indicates that all settings are correct and the internet access will be available.



9

After the Black screen disappears, click on the Re-scan option



Still having a problem?
Contact us



<http://services.nwu.ac.za/ithome>



Talk2IT@nwu.ac.za



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PC: 018 - 299 2700

VC: 016 - 910 3324