User Guide: IT Services

New employee?

Staff members are automatically registered on the NWU network and provided with a NWU number once their record has been processed by Human Capital.
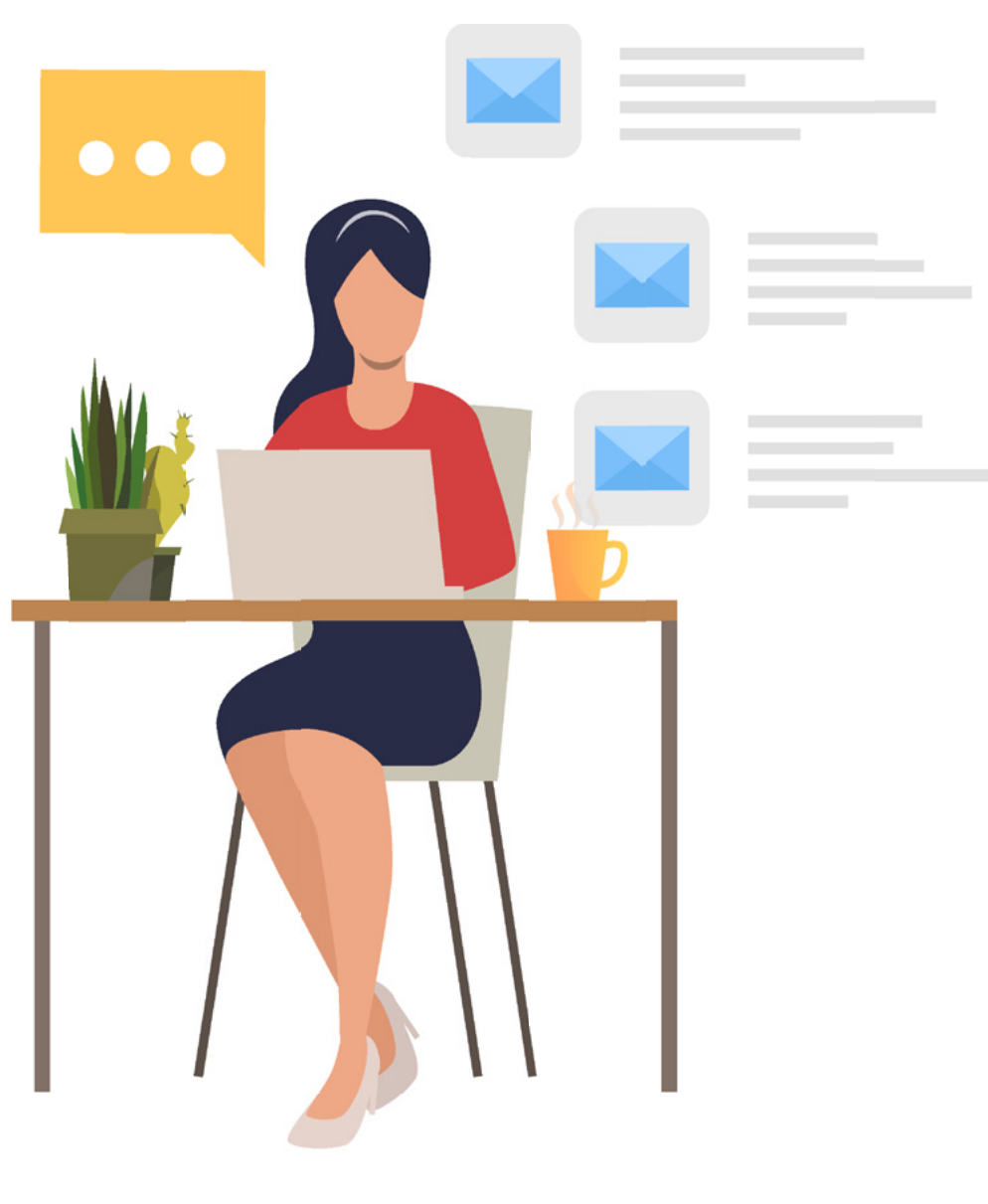
VISIT THIS PAGE
http://services.nwu.ac.za/it/sc/staff-registrations

First time: Logging into the network?

What is your password?
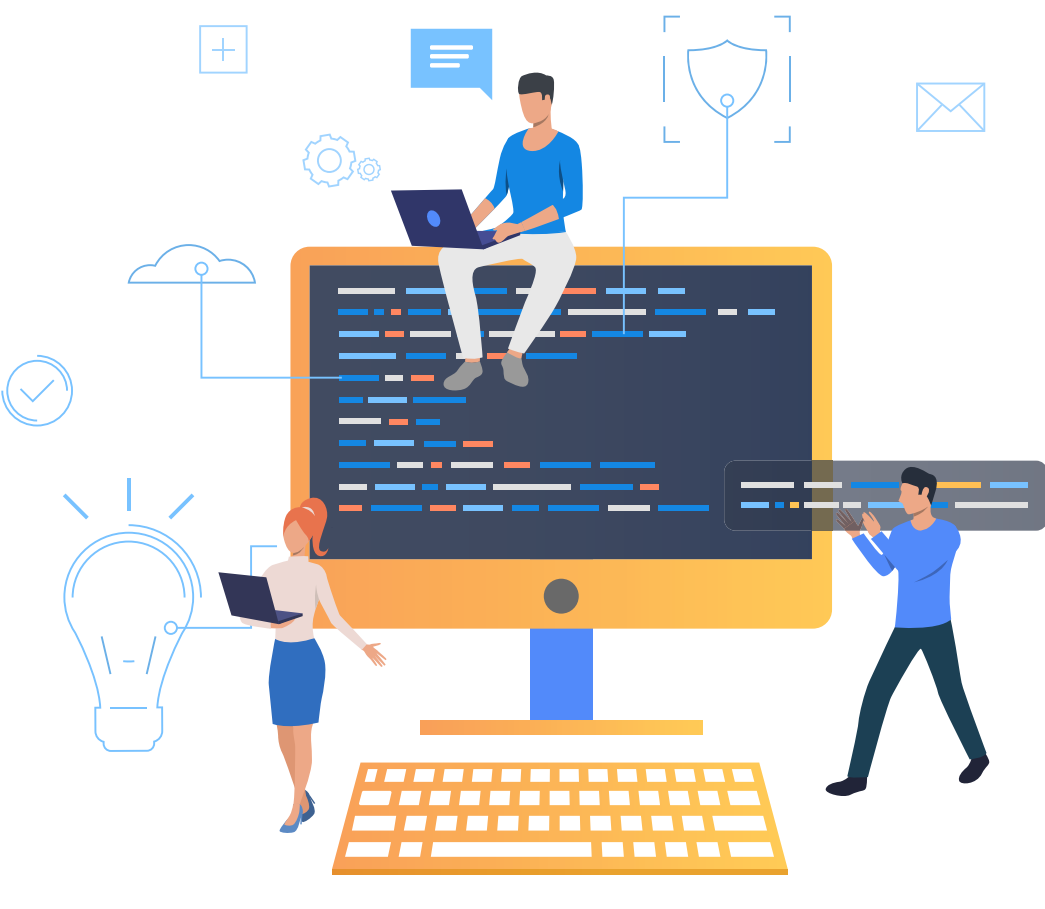
RSA ID NUMBER OR PASSPORT NUMBER

After log in…

What can you expect?

WHICH IT SERVICES ARE AVAILABLE?

Staff automatically receive access to the following services; see link below.

VISIT THIS PAGE
http://services.nwu.ac.za/information-technology/it-staff-services

Responsibilities

Action of staff record

TAKE NOTE

Human Captial has to activate the staff record and provide a NWU number before registration on the NWU network can take place. It is the responsibility of the new staff member's department to ensure that Human Capital processes the staff record.

VISIT THIS PAGE
http://services.nwu.ac.za/it/sc/staff-registrations

Resignation

What happens to your NWU number?

AUTOMATIC DEACTIVATION AFTER 30 DAYS

Assistance

Need more help?

USE THE FOLLOWING OPTIONS

Log a ticket or contact your IT Service Desk.