

For support or enquiries relating to the following: [submit e-request form](#)

Faculty Teaching-Learning Support

PEDAGOGY Programme: Aimed at supporting university teachers with teaching and learning matters, by engaging in effective teaching-learning methods, practices and pedagogic conversations.

CURRICULUM RENEWAL Programme: Aimed at curriculum renewal and curriculum related support activities.

DISCIPLINARY LITERACIES Programme: Aimed at supporting and developing student reading.

Student Support

Academic advising
Supplemental Instruction
Tutoring
Academic Peer Mentoring
Reading Development

Postgraduate Research Support - PGRS

Research support to pipeline postgraduate students (Honors, Masters & Doctoral), with the aim to enhance throughput. Support is offered at campus PGRS HUB's, across all three sites of delivery, by CTL: Specialist Research Advisors.

Campus Induction Programme for new Academics support

Refer to NWU Induction Programme Coordinator

Faculty Induction Programme for new academics

Refer to CTL Faculty Lead or Faculty Administrator

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Learning Design [submit e-request form](#)

Instructional Design

Design of learning activities and assessment strategies. Analysis of teaching and learning needs to address learning gaps and difficult concepts. Structure the flow of activities and content in new and existing modules. Conduct module design review to determine effectiveness.

Graphic Services

Visual enhancement of teaching and learning material. Graphic enhancement and layout of study material. Design and formatting of presentations, academic and research posters, printed material (publications, leaflets, posters, certificates, etc). Creation of illustrations and infographics to visualize concepts. Graphic enhancement of eFundi sites (banners and icons). Recreation of diagrams, sketches and figures. Provide access to quality images to support learning.

Study Material Design and Development

Design and development of engaging study material, including instructional and interactive videos, podcasts, games, animations, sound recordings, programmed interactions, and subject-specific photography. In-studio multi-camera recordings of panel discussions, and lecture capture with teleprompter. On-site video productions (lab experiments, equipment operation, simulations, scenarios, processes and procedures).

Digital Teaching & Learning Environment [submit e-request form](#)

Technology innovation to support online teaching and learning. Design, development and implementation of online learning designs, digital learning platforms using eFundi Lesson tool, lay-out and formatting on eFundi and implementation of relevant T&L technologies.

Teaching and Learning Technologies Helpdesk (eFundi) [Log an eFundi or T&L Technology help ticket](#)

Teaching and Learning Technologies (eFundi) help desk. Technical and eFundi support to end-users.

Work-Integrated and Service-Learning

Advice to faculties on WIL and Service-Learning. Onboarding on the WISL system:

Contact [Andisiwe Madahva](#)

Support faculty WIL Offices with the WISL system implementation: Contact [Antonette du Preez](#)

Learning Environment Design

Contact [Kobus le Roux](#)

Design and development of the physical & digital T&L environment.

Study Guide Coordination

Contact [Henda Coetzee](#)

Coordination and publishing of Study Guides

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Assessment and moderation support

Policies and rules related to assessment, moderation and feedback; Cirrus digital assessment queries

Continuous Professional Development (CPD) support

General information on CPD opportunities, registering for a CPD opportunity, late registrations, zoom link issues, digital badge queries, accessing previous video recordings.

Lecturer evaluations (STLES) support

General information on the process, registering your module to receive a link, requesting a joint link and report, accessing your reports.

NWU Teaching Awards support

General information on the Awards, contacting your award coordinator, submitting your portfolio, technical assistance.

Scholarship of Teaching and Learning (SoTL) support

General information on SoTL, application processes, application form, funding queries.

NWU Annual Teaching and Learning Conference, symposium and colloquiums

General information, registration queries, abstract queries, CTL publication.