## GUIDANCE DOCUMENT FOR NORTH-WEST UNIVERSITY RESEARCH DATA GATEKEEPER COMMITTEE (NWU-RDGC) AND RESEARCH ETHICS COMMITTEES (RECS) RECEIPT, REVIEW, AND APPROVAL PROCESSES RELATED TO NWU DATA, STAFF, STUDENTS OR SYSTEMS/DEPARTMENTS/LABORATORIES

#### 1. Introductory statement

Irrespective of the scope and responsibilities of the NWU-Research Data Gatekeeper Committee (NWU-RDGC) and the NWU Research Ethics Committees (RECS) to be discussed in the table below, the approved processes for *all internal research* of all academics, students or other parties will be followed as indicated in the NWU Research Ethics Policy, the NWU Research Ethics Committees Terms of Reference, and the Research Ethics Committees Scope document (available on the NWU research ethics webpage):

1) First reviewed by a Scientific Committee (SC);

2) Followed by a review by the appropriate Research Ethics Committee (REC);

3) Referred to the NWU- Research Data Gatekeeper Committee in cases identified in the scope and responsibilities indicated in the table below.

All *external research requests* will use the RDGC office administration as their first point of contact from where it will be distributed for the next step in the process:

1) The RDGC; or

2) the appropriate REC.

2. Scope and responsibilities of the North-West University Research Data Gatekeeper Committee (NWU-RDGC) and Research Ethics Committees (RECs) related to research using NWU data (secondary data use) or wanting to involve NWU staff, students, or systems/departments/laboratories in research (primary research)

RDGC	RECs
Purpose:	Purpose:
1) To be a gatekeeper by <i>receiving, reviewing, and approving</i> all requests from <b>NWU researchers</b> wanting to use <b>NWU data related to staff,</b>	1) To <i>receive, review and approve</i> all requests from <b>NWU researchers</b> intending to involve NWU staff, students, or systems/departments/laboratories to
students, or systems/departments/laboratories originally gathered for other purposes than	collect research data for the first time ( <b>primary research</b> ). The REC takes responsibility for
research, to be used for research purposes that (secondary data use). The RDGC takes	communication with the researcher.
responsibility for communication with the researcher.	*The REC reports on a quarterly basis (template) to NWU-RDGC.
2) To be a gatekeeper by receiving and referring	2) To review the <b>research ethics</b> (through an
requests from external researchers wanting to	expedited process) of requests referred to the REC

utilise <b>NWU data related to staff, students or</b> <b>systems/departments/laboratories</b> originally gathered for other purposes than research, to be used for research purposes (secondary data use) or gathered for research for additional research outcomes, to RECs for <i>ethics review</i> (expedited and context focused), and then to <i>review and</i> <i>approve as a gatekeeper</i> for secondary data use or for additional research outcomes. The RDGC takes responsibility for communication with the external researcher.	by the RDGC from internal or external researchers wanting to utilize NWU data related to staff, students, or systems/departments/ laboratories originally gathered for other purposes than research, to be used for research purposes (secondary data use) or gathered for research for additional outcomes. The response is sent back to the RDGC to take responsibility to communicate with the external researcher. *Should an REC receive a direct request from an external researcher, they should refer the
3) To receive and refer all requests from <b>external</b> <b>researchers</b> who want to do research that will involve NWU staff, students, or systems/depart- ments/laboratories, in order to collect research data for the first time ( <b>primary research</b> ) to an appropriate REC for ethics review and approval (expedited). The REC takes responsibility for communication with the external researcher.	<ul> <li>researcher to the RDGC office administration as their first step.</li> <li>3) To receive, review and approve (through an expedited process) requests referred to the REC by the RDGC from external researchers wanting to use NWU staff, students, or systems/ departments/laboratories to collect research data for the first time (primary research). The REC takes responsibility for communication with the external researcher.</li> </ul>
All external SoTL requests also first sent to the RDGC office administration.	*Should an REC receive a direct request from an external researcher, they should refer the researcher to the RDGC office administration as their first step. *The REC reports on a quarterly basis (template) to NWU-RDGC.
4) To <i>receive, review and approve</i> requests from parties (internal or external) for <b>non-research</b> <b>purposes</b> e.g., quality improvement, climate survey, other surveys, etc. The RDGC communicates with the parties involved.	<ul> <li>4) To receive, review and approve all SoTL-related research from internal researchers, after it has served at a Scientific Committee. The REC is responsible for communication with the external researcher.</li> <li>To receive, review and approve all SoTL-related research from external researchers, referred to them by the RDGC. The REC is responsible for</li> </ul>
	<ul> <li>*Should an REC receive a direct request from an external researcher, they should refer the researcher to the RDGC office administration as their first step.</li> <li>*The REC reports on a quarterly basis (template)</li> </ul>
5) To be a final <b>arbitrator</b> on all matters related to gatekeeper issues that could not be solved by existing processes for either internal or external researchers for research with existing NWU data related to staff, students, or systems/departments/laboratories (secondary data use), or research involving NWU staff, students, or	to NWU-RDGC.

systems/departments/laboratories for the first time	
(primary research).	

**Note:** Refer to flow diagrams of processes to be followed and applicable reporting template.

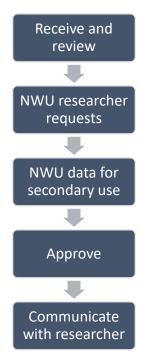
### 2.1 Definitions of related concepts

Concept	Description		
Secondary data use	The use of NWU data (staff, students, or systems/departments/laboratories) originally gathered for other purposes than research to be used for research purposes.		
Additional research outcomes	Research over and above of the originally planned outcome(s) of the research.		
Primary research	Research involving NWU staff, students, or systems/departments/laboratories to collect research data for the first time.		
SoTL research	Research related to Scholarship of Teaching and Learning.		
Laboratory-related research	Research related to laboratory practices or data gathered for non-research purposes, to be used as research.		
Non-research purposes	Requests related to the gathering of data for quality improvement, climate surveys, other surveys, etc.		
NWU Data	Existing NWU data (staff, students, or systems/departments/laboratories) collected for purposes other than research.		
External researchers	Researchers from outside institutions wanting to conduct research using NWU data for secondary data use or staff, students, or systems\departments\laboratories for primary research.		
NWU-RDGC	North-West University Research Data Gatekeeper Committee.		
NWU-RECs	North-West University Research Ethics Committees.		

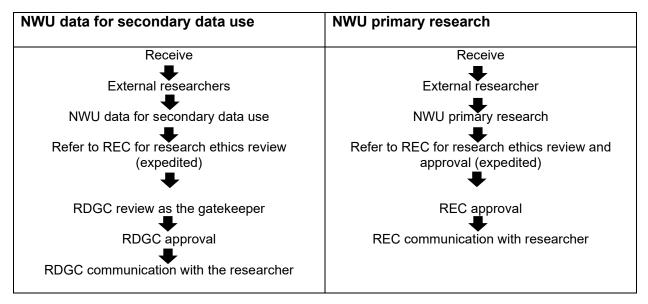
2.2 Flow diagrams for RDGC and RECs receiving, reviewing, and approving of research requests

#### 2.2.1 RDGC related processes

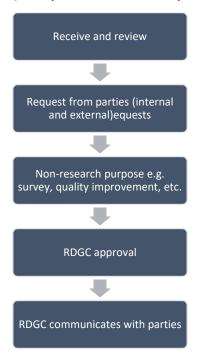
1) NWU data for secondary data use by NWU researchers (after SC and REC review)



2) Research requests from external researchers for use of NWU data or research involving NWU staff/students/systems/departments/laboratories

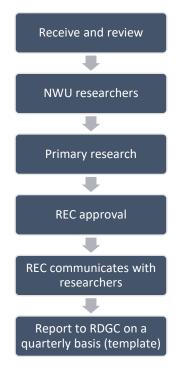


3) Request from other parties for non-research purposes

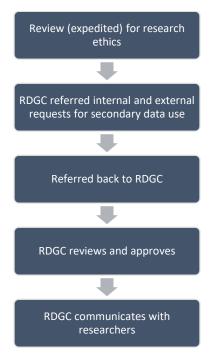


#### 2.2.2 REC processes

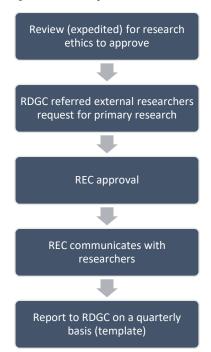
1) Requests for primary research by NWU researchers for research with NWU students, academics, or systems/departments/laboratories



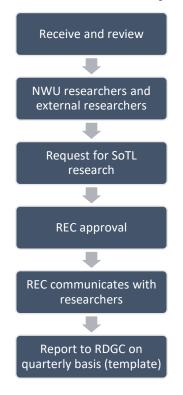
2) Research referred by RDGC for research ethics review of internal (already reviewed by a SC and REC but still with questionable practices) or external requests received for secondary data use



3) Research referred by RDGC for research ethics review of external requests for primary research involving NWU students, academics, or systems/departments/laboratories



# 4) Requests for SoTL research by NWU researchers (after SC review) or external researchers referred by the RDGC



#### 3. RDCG-related context

#### 3.1 Examples of NWU data requests

NWU staff data	NWU student data	NWU systems etc. data
Specific data on staff (not including identifying information).	<ul> <li>Student assessment results:</li> <li>Tests.</li> <li>Examinations.</li> <li>Assignments.</li> <li>Portfolios.</li> <li>Presentations.</li> </ul> Student enrolment and registration figures. Academic records. Specific data on students (not including identifying information).	<ul> <li>Data on the PDFs NWU has hosted.</li> <li>TTIS file information: <ul> <li>Seed fund applications.</li> <li>Project quarterly reports.</li> <li>Project close-out reports.</li> </ul> </li> <li>Data as per the InfoEd system of the NWU: <ul> <li>Subsidy claims.</li> <li>Research outputs to DHET.</li> </ul> </li> <li>NWU social media data e.g., Facebook.</li> <li>Data in the Alumni office.</li> <li>NWU systems: <ul> <li>eFundi.</li> </ul> </li> </ul>

	•	InfoEd.	
	•	The VSS system ( capturing) etc.	mark
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## 3.2 Parameters for use by NWU-RDGC for the review of requests for NWU data of staff, students, or systems/departments/laboratories

#### 3.2.1 Data for which access will not be granted:

- 1) Direct access to e-mails (however, in studies of national interest, a process of facilitation could be negotiated).
- 2) Any personal information of students, academics and/or support staff.
- 3) Staff performance agreements, employee assistance program (EAP) or other private People and Culture processes.
- 4) Any detail on student, academic or support staff disciplinary processes.
- 5) Any detail on undergraduate student, postgraduate student, or academic's teachinglearning or research integrity processes.
- 6) Any detail on research ethics approval processes.
- 7) Any detail regarding promotional processes.

#### 3.2.2 Anonymization of data

All data provided will be in an anonymized format (de-identified as per POPIA requirements).

#### 3.3 Risk level descriptors of NWU data

Minimal risk	Medium risk	High risk
<b>Definition:</b> All NWU data comparable to data that would be gathered during activities of "daily academic life", with only minimal foreseeable risk in the use thereof.	<b>Definition:</b> All NWU data where there is some form of evaluation or private information that if appropriate steps are taken to mitigate or reduce the overall risk, e.g. de-identification, it will only lead to a potential medium foreseeable risk in the use thereof. Remedial interventions could be undertaken should harm occur.	<b>Definition:</b> All NWU data that where there is some form of evaluation or private information that if de- identified and mitigating factors clearly identified could still lead to a potential risk in the use thereof. Should remedial interventions be undertaken it would not reduce the harm that could occur.
<ul> <li>Examples:</li> <li>Student numbers per qualification.</li> <li>Student enrolment and registration figures.</li> <li>Student throughput rates.</li> <li>eFundi usage statistics.</li> <li>Any NWU data available to the public.</li> </ul>	<ul> <li>Examples:</li> <li>Anonymized student academic records.</li> <li>Anonymized student assessment data.</li> <li>Internal evaluation processes of quality improvement.</li> <li>Surveys on university climate studies etc.</li> </ul>	<ul> <li>Examples:</li> <li>Data allowing comparison between universities where the outcome of the data analysis is linked to a specific department/faculty/university, etc.</li> <li>Any data where the university per se will be identified as institution.</li> </ul>

<ul> <li>eFundi content related to evaluation or assessment e.g., lecturer evaluations, outcomes of online tests or assignments etc.</li> <li>Data as per InfoEd system of the NWU.</li> <li>NWU social media data.</li> </ul>	
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#### 4. REC-related context

#### 4.1 Examples of NWU staff, student, systems requests

NWU staff	NWU students	NWU systems etc.
<ul> <li>NWU staff</li> <li>Human Resources policies and procedure documents:</li> <li>Recruitment and selection process.</li> <li>Performance management.</li> <li>Remuneration and benefits.</li> <li>Leave.</li> </ul>	NWU studentsStudent course materials:• Syllabus.• Study guide.• Prescribed resource material.• Textbooks.• Online materials.• Tests.• Examination papers.	<b>NWU systems etc.</b> NWU employment equity plan. NWU strategic plan. Policies on Human Resources.
	Strategic plans and annual reports related to students.	
	Curriculum content of specific groups.	
	Selection processes of specific students.	

## 4.2 Guidelines for protecting the potential vulnerability when involving NWU students in research

- 1) The opportunity for power relationships should always be prevented.
- 2) No student is to be used due to them being conveniently accessible i.e., convenience sampling.
- 3) At no stage may any student be exposed to the potential of victimization, power relationships, coercion and/or undue influence.
- 4) The purpose of studying students should always be due to the potential benefit of being a student, e.g. to improve teaching-learning outcomes, etc.
- 5) Under no circumstances is the use of remuneration or potential benefit, e.g. mark increase, to be used to recruit students for research participation.
- 6) When working with data in the lecturer's possession, all scientific committee and research ethics committee processes for approval should be followed.

- 7) Students, more so than usual, should always be fully informed of the purpose and nature of the study and have the ability to make a choice without running the risk of being exploited.
- 8) At no point should the lecturer be the person obtaining informed consent from their own students, in their own studies.
- 9) In no way is the nature of the data gathered from the students allowed to expose the student to any potential harm.
- 10) At no stage is data to be gathered through a process where students are exposed to being a "captured audience".
- 11) At no point should the lecturers be the person to gather data from their own students, for their own studies, i.e. they should always have a second party gathering the data.
- 12) No data gathering should at any time impose on teaching-learning activities.

#### 4.3 Flow diagram for RECS on the process to be followed by researchers in gaining entry, engaging with the specific research communities, and obtaining informed consent from participants

Undergraduate students	Postgraduate students	Academic/Support Staff	Systems/ Departments
Approval of the advertisement that fulfils all REC review criteria.	Approval of the advertisement that fulfils all REC review criteria.	Approval of the advertisement that fulfils all REC review criteria.	Approval of the advertisement that fulfils all REC review criteria.
•	•		₽
First level gatekeeper to gain entry: Executive Dean.	First level gatekeeper to gain entry: Executive Dean.	First level gatekeeper to gain entry: Executive Dean.	First level gatekeeper to gain entry: Directors/Head of the system/department.
<b>↓</b>	<b>↓</b>	<b>↓</b>	
Second level gatekeeper to initiate engagement: School Director indicated by the Executive Dean, who will indicate the mediators trusted by the undergraduate students.	Second level gatekeeper to initiate engagement: Research Director indicated by the Executive Dean, who will indicate the mediators trusted by the postgraduate students.	Second level gatekeeper to initiate engagement: Research or School Director (depending on the context of the study) indicated by the Executive Dean, who will indicate the mediators trusted by the academic/support staff.	Second level gatekeeper to initiate engagement: Person indicated by the Director/Head (depending on the context of the study) that will indicate the mediators trusted by the support staff.
	•		•
Mediator trained by the researcher in the context of the research and trusted by the students.	Mediator trained by the researcher in the context of the research and trusted by the students.	Mediator trained by the researcher in the context of the research and trusted by the academic/support staff.	Mediator trained by the researcher in the context of the research and trusted by the support staff.
Independent person	Independent person	Independent person	Independent person
obtaining informed consent trained by the researchers in the context of the research. Researcher available to handle uncertainties.	obtaining informed consent trained by the researchers in the context of the research. Researcher available to handle uncertainties.	obtaining informed consent trained by the researchers in the context of the research. Researcher available to handle uncertainties.	obtaining informed consent trained by the researchers in the context of the research. Researcher available to handle uncertainties.

#### 4.4 REC review criteria for advertisements

Criteria	Comments
Clear, visually appealing presentation.	
Only the approved NWU logo (no other logos).	
Details of research entity/School under which the study is being conducted.	
Only to use brief and clear statements, i.e. not cluttered content.	
Clear description of:	
a. The purpose of the research.	
b. The targeted population.	
<ul> <li>c. The method(s) to be used for data gathering.</li> </ul>	
d. The time required to collect the required data.	
e. Where data will be collected.	
Clear indication of the timeframe of study.	
Details of the contact person to approach to become a participant.	
Contact details of the researcher.	
The REC that approved the study and the REC approval number.	

### 3.5 Template for RDGC quarterly reporting by RECs



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#### Date:

July 2023