

Information Technology

Internet access for Guests

# The NWU connectivity options

The following connections methods are available to guests depending on the duration of their stay:

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Duration of stay** | **Option** | **Wireless Network Connection** | **Services** | **NWU policies apply** | **No NWU policies apply** | **+Guest Registration** |
| 1 Short term (one to 14 days)  | Wifi | nwu-guest | Internet | X |  |  |
| 2 Short term (one to 14 days)  | Wifi | NWU-Saficom#  | Internet |  | X |  |
| 3 Conference | Wifi | Conference SSID | Internet | X |  |  |
| 4 Long Term (more than 14 days) | Wifi | NWUWIFI | Internet and \*other | X |  | X |
| 5 Long Term (more than 14 days) | $Cable |  | Internet and \*other | X |  | X |
| 6 Computer Rooms |  |  |  | X |  | X |

+ Guest Registration – the hosting department is responsible to register the guest. The procedure can be found on the IT Service Catalogue at <http://www.nwu.ac.za/it/sc/guest-registrations>

# NWU-Safricom – external ISP, only available on Potchefstroom and Vaal Triangle Campus.

\* Other – services available to Guests are found on the IT Service Catalogue at <http://www.nwu.ac.za/it/guest/services> and are requested by the hosting department.

$ Cable – is faster and more stable than wifi. The hosting department has to apply for connection of the guest’s personal laptop to the NWU network. The procedure can be found on the IT Service Catalogue at <http://www.nwu.ac.za/it/sc/connect-non-standard-workstation>

# How do I apply for the service?

## Short term (one to 14 days) – nwu-guest

The hosting department must provide the guest with the **nwu-guest** password as obtained from the Campus IT Service Desk. The nwu-guest password expires every 14 days.

## Short term (one to 14 days) – NWU-Safricom

* The guests visits the Safricom web site at [www.safricom.co.za](http://www.safricom.co.za) for the purchasing of tokens. These tokens could be used on the University premises and in some Hotels and Guest Houses.

## Conference – Conference SSID

The hosting department must provide the guest with the conference SSID and password. The hosting department:

* needs to make sure that wifi is available in the conference area;
* will need to notify IT at least 3 weeks in advance by logging a ticket in IT-Help;
* must make special arrangements with the campus IT Services Desk for additional services if needed.

## Long Term (more than 14 days) – NWUWIFI

The hosting department must provide the guest with a NWU number and Network password. The hosting department:

* Will need to register the guest well in advance via the Guest Registration service.

## Long Term (more than 14 days) - cable

The hosting department must provide the guest with a NWU number and Network password. The hosting department:

* Will need to register the guest well in advance via the Guest Registration service.
* Will have to apply for the connection of the guests’ personal laptop to the NWU network.

## Computer Rooms

Availability of Computer Rooms is limited during the semester.

The hosting department must provide the guest with a NWU number and Network password. The hosting department:

* will need to register the guest well in advance via the Guest Registration service.
* will need to notify IT at least 4 weeks in advance by logging a ticket in IT-Help;
* must make special arrangements with the campus IT Services Desk for additional services if needed.

# Background

At the NWU we provide various IT connectivity options to accommodate different types of users and their needs. The choice of which option is best determined by the following aspects:

* Legal responsibility for users’ behaviour (Personal responsibility vs freedom);
* Usage duration: Short or long;
* Purpose of visit: Single visit or attending a formal event like a conference;
* Type of guest: member of another University of not affiliated to any university (e.g. commercial);
* Services needed.

**Legal responsibility**: The University does not have an Internet Service Provider (ISP) license (that provides an overarching safe haven for misuse by customers), and thus carries the responsibility for all usage or misuse of the NWU Internet facilities. NWU Policies applicable to students and staff, allow the University to mitigate and or delegate responsibilities and consequences to consumers and employees.

**Duration:** The longer a person uses NWU Internet the greater the risk of NWU’s legal responsibility. We are thus willing to take greater risk for smaller durations.

**Purpose of visit**: All visitors should have a host (a person you have an appointment with, an organiser of a conference, etc.), who will be able to assist with the required services and facilities.

**Type of User:** For certain types of user groups, such as other Higher Educations institution users, global backend agreements have been signed on handling the legal responsibility between the parties. An example of such an agreement is Eduroam.

**Age:** South African law does not allow unsupervised access of minors to the Internet. Anybody providing Internet access to minors has a supervisory responsibility under the SA Law.

**Services needed:** In most cases visitors only need access to the internet, but in some cases they also want to print documents, use the Computer Rooms, etc**.**

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Current details: Chandré Botha P:\IT Web\Wifi\Internet Access for Guests.
11 December 2014

Original details: Boeta Pretorius C:\Users\Boeta Pretorius\Google Drive\Google drive dokumente\Amptelik\Operasioneel\Visitor's access to internet.docm
3 July 2014