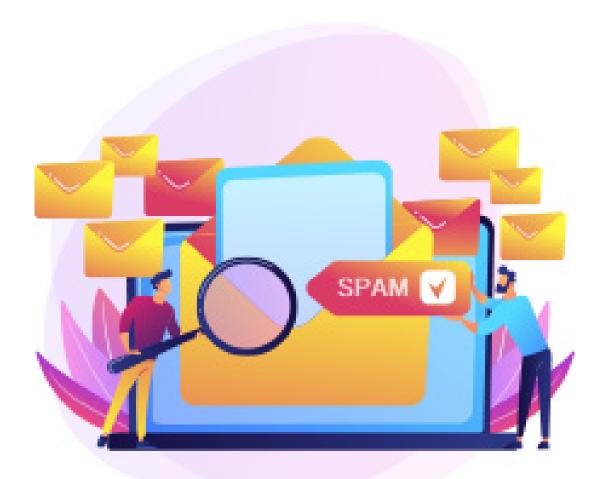# Tip of the day

SPAM EMAIL
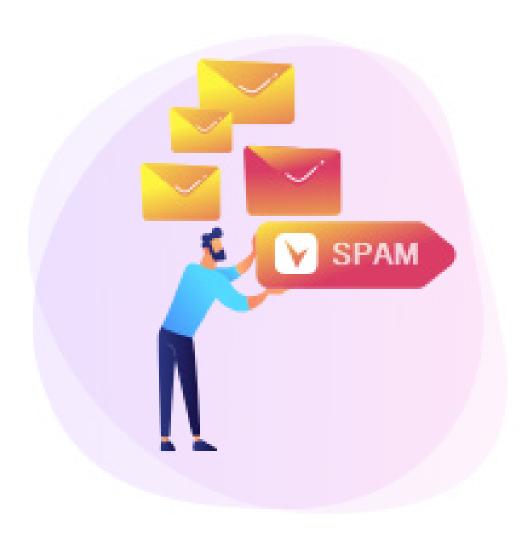### HOW TO CLEAR THE CYCLE!

WHAT IS SPAM EMAIL?

SPAM IS ANY KIND OF UNWANTED, UNSOLICITED DIGITAL COMMUNICATION, OFTEN AN EMAIL, THAT GETS SENT OUT IN BULK.

If there's an inbox, spammers will find a way to clog it. Spam can also be found on Internet forums, text messages, blog comments, and social media. Email spam, however, is by far the most prevalent, and often the most threatening to consumers.
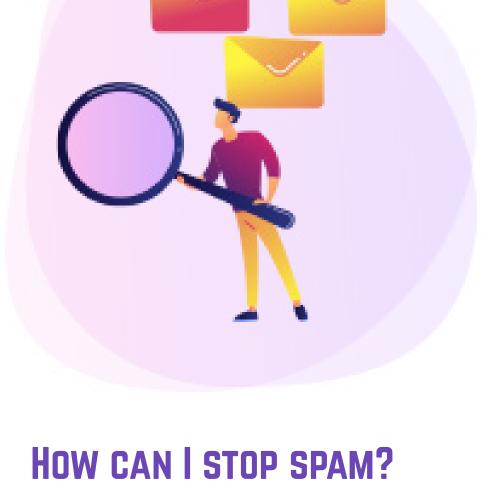
GENERAL PHISHING PLOYS INCLUDE...

A REQUEST FOR PAYMENT OF AN OUTSTANDING INVOICE.
A REQUEST TO RESET YOUR PASSWORD OR VERIFY YOUR ACCOUNT.
VERIFICATION OF PURCHASES YOU NEVER MADE.
A REQUEST FOR UPDATED BILLING INFORMATION.

By tricking us into giving up valuable information, cybercriminals are able to hack the online services we use every day without any real technological savvy.

HOW CAN I STOP SPAM?

IN THE FUTURE IF YOU ARE UNCERTAIN OR WISH TO REPORT A SPAM EMAIL PLEASE LOG A TICKET USING THE PRE-MADE TEMPLATE THAT WILL HELP MAKE IT EASIER TO REPORT SIMILAR INCIDENTS SO WE CAN BLOCK IT ON OUR INCOMING MAIL SERVER.

ONLINE SUPPORT PORTAL
https://support.nwu.ac.za

CATEGORY
"Something is not working" > *"Cyber Security Issue"* > *"Phishing Attempt ..."*

Please advise fellow colleagues to follow suit so we can very easily monitor the impact and respond even faster.