

“ I’m very impressed with the way Campus IT attended to my request. They didn’t even put me on hold, wow, I was 1st in line. That by itself is a blessing. Immediately I felt there is hope for my situation and frustration. ”



MARIANNA HOEKSEMA

Secretary, School of Industrial Psychology and Human Resource Management, shares her experience about Campus IT...



HOW CAN WE IMPROVE YOUR EXPERIENCE?

"No, there is nothing more that you could do."



TELL US ABOUT A POSITIVE EXPERIENCE, AND WHY?

"I love using Anydesk because you have immediate access to my desktop and laptop to give advice, help and teach me a lot."



WHAT CAN IT MAYBE DO BETTER?

"No, you're the best, thank you."



DO YOU HAVE ANY ADDITIONAL COMMENTS OR FEEDBACK FOR US?

"The campus IT service desk consultant was very patient, calm and had empathy with me - I'm not familiar with all the IT terms etc. He explained every step thoroughly for me to understand it. I appreciated that a lot. After every request: 'I tested it with his help and he called back after a while to make sure everything is working and that I'm satisfied and happy.' We were busy from about 12pm until 5pm, without him complaining, feel tired, irritated or frustrated. Thank you again for helping me with that stuff that I'm not familiar with. Keep on doing what you are doing. Be blessed!!!"