



## Dear colleagues

During the next three months, IT will roll out a new version of GroupWise (GroupWise 18) for all Windows PC's:



### How?

When you log into the network (Novell or OES client), a pop-up screen will appear and prompt you to install the new GroupWise client. The information on the pop-up screen is self explanatory, but if you run into any issues, please contact your IT service desk for assistance.



### Not logging into the network?

Please visit the IT App Portal to install the new GroupWise 18 client.



### Not logging into the network?

Please visit the [IT App Portal](https://intranet.nwu.ac.za/it/app/groupwise-client) (<https://intranet.nwu.ac.za/it/app/groupwise-client>) to install the new GroupWise 18 client.

Should you have any enquiries regarding the above, please send an email to [Talk2IT@nwu.ac.za](mailto:Talk2IT@nwu.ac.za)

Regards  
Information Technology

