

# Information Technology

Year End: News Snippets 2019

## GroupWise Update

by IT | Dec 5, 2019 | Notification



During the next three months, IT will roll out a new version of GroupWise (GroupWise 18) for all Windows PC's. How? When you log into the network (Novell or OES client), a pop-up screen will appear and prompt you to install the new GroupWise client. If you run into any issues, please contact your IT service desk for assistance...

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## Need a quick IT answer?

by IT | Nov 12, 2019 | Knowledge Base

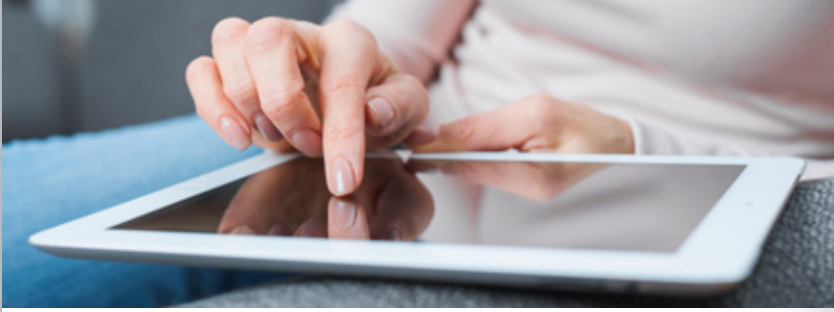


Access our knowledge base and see how the searchable knowledge base articles may benefit you. This will deliver a self-service experience while making it easy for you to find answers and obtain help...

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## Play Cybersecurity Trivia Game

by IT | Nov 06, 2019 | Stand a chance to win



Test your cybersecurity knowledge with the 2019 NCSAM Trivia Game. This trivia-style game is a great opportunity to engage with others about important cybersecurity topics - *Own IT. Secure IT. Protect IT...*

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## Cybersecurity Awareness

by IT | Oct 15, 2019 | Take note



National Cybersecurity Awareness Month (NCSAM) is held every October. This year's overarching message - *Own IT. Secure IT. Protect IT.* - will focus on key areas including citizen privacy, consumer devices, and e-commerce security. E.g. Passwords are too easy to guess which makes it one of the most critical cybersecurity issues today...

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## Windows 7 end of life

by IT | July 26, 2019 | Microsoft Notification to all users



All good things must come to an end, even Windows 7. After January 14, 2020, Microsoft will no longer provide security updates or support for PCs running Windows 7. But you can keep the good times rolling by moving to Windows 10...

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## PaperCut Notice

by IT | June 13, 2019 | Take Note

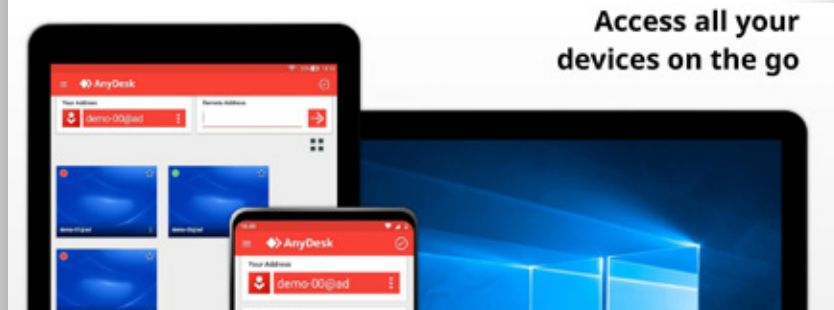


"Please find attached a list of NWU printers that are PaperCut ready. Some of these printers may require additional parts that cost more than a new printer. It is therefore essential that you follow up with your local Service Desk to confirm whether parts are needed. In the case that your printer is not listed, it may need to be replaced."

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## New Remote Software AnyDesk

by IT | May 07, 2019 | Why the switch?



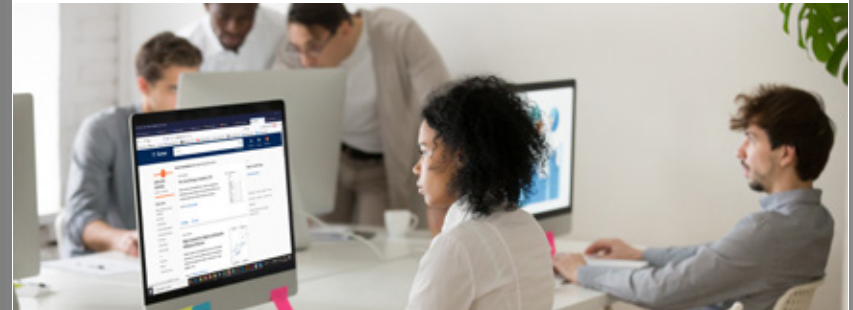
Access all your devices on the go

Additional benefits with AnyDesk:  
Cross platform support (Microsoft Windows, Apple iOS, Google's Android OS, Apple macOS, Linux Operating System) - far more than VNC allows, even mobile devices can now be viewed and assisted on...

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## Free Gartner Subscription

by IT | March 03, 2019 | Stay ahead of change



Access the power of Gartner via NWU library site. Based on Your Profile, Your tracks and how You use the site, Gartner.com delivers customised content, tailored to what you need now! Everything is organised in a scrollable smart newsfeed web format.

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## DIY saves the day!

by IT | Feb 18, 2019 | Campaign



Digital transformation was all anyone could talk about in 2018, a trend that will undoubtedly continue in the new year. Not surprisingly, IT @NWU is following suit, as the increasingly pace at which the world is turning, require agility. This on the other hand becomes a key factor to consider when delivering value. The DIY Apps will assist you to comply to the 'new world...' so to speak.

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## Season's Greetings!

by IT | Dec 13, 2019 | Best Wishes



May this *merry* season  
bring Glory to your *life*,  
*Peace* to your mind,  
and joy to your *Heart!*

[CLICK THE LINK BELOW...](#)

To share your thoughts about the usability and user friendliness of the applications in the DIY Portal.

<https://diy-portal-usability.questionpro.com>

