

## SERVICE CATALOGUE

Driving Digital Transformation in the 4th Industrial Revolution

To MC: 018 - 389 2013/16 | PC: 018 - 299 2700 | VC: 016 - 910 3324

User Guide: IT Services

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WU.BC.ZB

### **Antivirus Software**

Microsoft's antivirus software provides protection of Windows workstations against virus attacks and malware intrusions. Microsoft Security Essentials is used for Windows 7 and Microsoft Defender is used for Windows 8/8.1 and Windows 10.



**VISIT THIS PAGE** http://services.nwu.ac.za/it/sc/antivirus-software



### **Free of charge**





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# Who can all use this service?

### **Students and Staff**



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Microsoft's antivirus software only protects Microsoft Windows Operating System Workstations - all other Operating Systems are excluded.





An authentic Microsoft Windows workstation installation is required (a cracked operating system installation will not be protected).

The NWU network is to be accessed regularly for the Microsoft antivirus software to be

updated on the workstations.



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# How to request this service?

It is installed by default on each Windows workstation as part of the standard applications.



# Need more assistance?



### CONTACT IT: Staff

Log a ticket or contact your IT Service Desk.



#### CONTACT IT: Students

Email your IT Service Desk.

### Documentation

#### SECURITY ESSENTIALS OPERATIONAL GUIDE

#### **VISIT THIS PAGE**



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