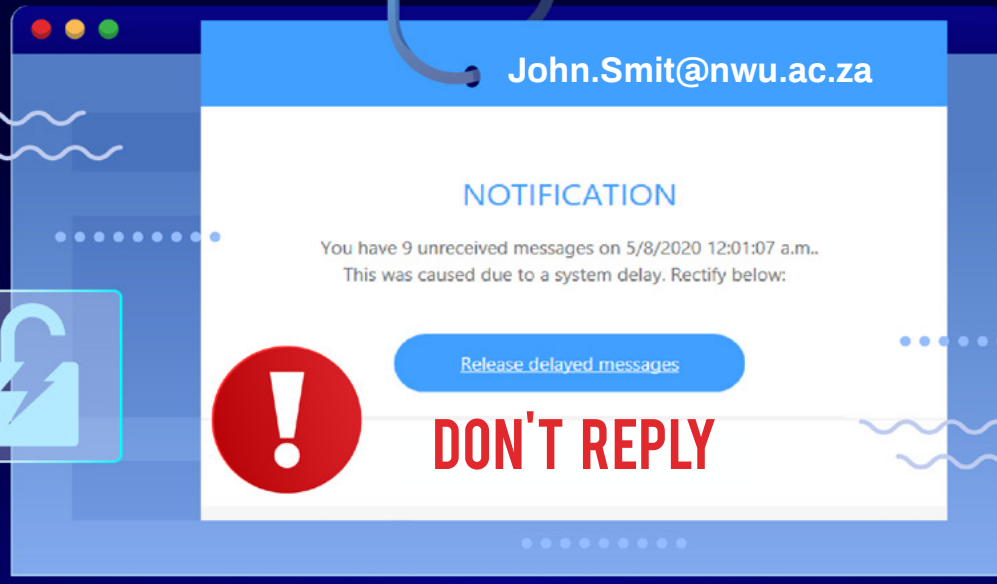




ALERT



IDENTIFYING A PHISHING MESSAGE



EXAMPLE 1: Your email account will be visible in the blue heading e.g. Name.Surname@nwu.ac.za



EXAMPLE 2: The email message as indicated below will be an indication of the content of this type of phishing email.



Attention: Email User,

We will be conducting our scheduled maintenance, to ensure that we provide the highest quality in Internet connectivity and services to customers. Your connectivity and services with us may be interrupted for short periods during this maintenance window but will ensure minimal disruption to services where possible.

To enable us to perform quality maintenance on our network and e-mail service, please you must reconfirm your account details with us. Do respond with your account details as stated below.

1. Full Name:
2. Email Address:
3. Username:
4. Password:
5. Retype Password:

NOTE: Failure to respond to this email may cause interruptions in services being rendered to you

Thanks for your understanding,

Systems Administrator, Technical Support Team, South Africa.

OUR ADVISE ARE AS FOLLOW



Change your NWU CAS password using a device not normally used (to avoid keylogger malware) - <https://password.nwu.ac.za>



Scan your device using a good anti-malware program (e.g. Windows Defender, Malwarebytes, AVG, Avast, etc.)



Be more alert in future handling of links and attachments - first ensuring that it is authorized and legit before opening them.

👋 DO NOT REPLY TO THESE EMAILS

NEED MORE HELP?

STUDENTS
STAFF
CONTACT US

| | | | |
|--|--------------------|--------------------|--------------------|
| | MC | PC | VC |
| | MC | PC | VC |
| | MC | PC | VC |