Contents
1 Connecting from Home ................................................................. 1
2 Forgotten the password ............................................................... 1
3 Password is expired, still remembers the current password ............. 1
4 Not able to update their detail through the DIY service and are struggling to change their passwords. ......................................................... 2

1 Connecting from Home
The students and staff can able to change their passwords at home in order to access university services. They should have connection to internet. These are the links they can use.

2 If need Password changed or password is expired, still remembers the current password
Click the link below and filling the required details:
https://password.nwu.ac.za/manqiti/password_change.jsp
3 Forgotten the password
Click the link below and filling the required details:
https://password.nwu.ac.za/manqiti/password_request.jsp

I Forgot My Password

- University Number *
- ID / Passport Number *
- Staff can only use a cellphone number.
- Cellphone Number / Email Address *

NOTE:
- The identification information provided will be verified against our records.
- Your password will be sent via SMS or Email, depending on the one provided.
- If you are using a NWU Email address, please provide a cellphone number since you will not be able to log into your email account.
- Your password will be the same in all systems.

Submit

4 Not able to update their detail through the DIY service and are struggling to change their passwords.

In case the students need to change their contact cell number and/or email on DIY, they can send an email to: VC-Undergrad-Records@nwu.ac.za to explain their issue.